



Your business **simplified!**

Effectively manage all project and non-project activities with one application!

"TeamHeadquarters has allowed us to replace and consolidate several applications. We reduced the costs of supporting, managing, and reporting on disparate systems and now we use one tool for managing all of our IT work."



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TEAMHEADQUARTERS PROVIDES CONSOLIDATED IT WORK MANAGEMENT

TeamHeadquarters unifies your work on projects, support, and operational work.

- ✓ **Control all project and non-project work**
Unified access to project and help desk support data.
- ✓ **Proactively make informed business decisions**
Real-time data access enables strategic management of project and support initiatives.
- ✓ **Reduce administration time**
Comprehensive project management reports can be published in minutes.
- ✓ **Improve customer satisfaction**
Support activities are better managed by providing universal access to the help desk tool via a customer self serve portal.
- ✓ **Formalize informal work**
Assign, track, and manage informal work that reduces your capacity for projects and support.
- ✓ **Demonstrate organizational governance**
Enforce process, reduce errors, and automatically capture auditable compliance records.



Simplify reporting and **get back to business!**



REAL-TIME COLLABORATION PROVIDING A UNIQUE BLEND OF ...

PROJECT MANAGEMENT

- ✓ Project Planning
- ✓ Gantt Charts
- ✓ Project Portfolio Reporting
- ✓ Resource Planning
- ✓ Import
- ✓ Document Management
- ✓ Real-Time Execution

HELP DESK

- ✓ Audit Trail
- ✓ Manage Support Calls
- ✓ Multiple Queues
- ✓ Reporting
- ✓ Document Routing
- ✓ Email Notifications
- ✓ Self-Serve

SERVICE DESK

- ✓ Incident & Problem Management
- ✓ Service Request Portal
- ✓ Automated Project Requests
- ✓ Change Request Management
- ✓ Email Notifications
- ✓ Seamless Project Creation from Service Requests



DO YOU HAVE THESE SYMPTOMS?

1. Too much time is spent preparing reports. Not enough time is spent managing your projects and tasks.
2. Your data is entered into multiple applications and does not synchronize with communications or portfolio reporting.
3. Too much time is spent tracking bugs, servicing support calls, and following up on non-planned activities.
4. Reporting required to make necessary business decisions is just not available.
5. You attend unproductive project meetings.
6. You are unable to substantiate where proactive and reactive time has been allocated.

We have the cure...

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Bringing your business **together!**

MANAGE ALL PROJECT & NON-PROJECT WORK WITH ONE APPLICATION

- ✓ Application consolidation
- ✓ Everyone does the right job
- ✓ It's easy to prioritize

BENEFITS

- ✓ Reclaim lost resource capacity
- ✓ Reduce your IT costs by up to 25%
- ✓ Significantly improve your customer satisfaction

START YOUR ROI ANALYSIS NOW!

Contact us to find out how Entry Software can help you unify your team's operations.

