

Entry Software Corporation Signs Deal with Large Medical Facility

[Entry Software Corporation](#) and [Forest Park Medical Centers](#) have signed an agreement to implement [TeamHeadquarters](#) help desk and project management software to consolidate existing separate systems, optimize costs and deliver high quality service.

FOR IMMEDIATE RELEASE

Sep 13, 2012 -- September 1, 2012 London Ontario / Dallas Texas

Forest Park Medical Centers visionary healthcare facilities of Dallas Texas are dedicated to delivering unsurpassed quality and cost-effective healthcare. When Forest Park IT headed by CIO Si Nguyen their high bar for the successful integration of help desk with project management led them to the TeamHeadquarters product from Entry Software Corporation. Forest Park required a single system that would replace multiple applications in place for the management of help desk and projects. "We need everyone to work from the same system" said Mr. Nguyen. "As a result of rapid growth we were too inefficient in our IT practice."

Entry Software proposed and implemented a single integrated system that would address the needs of all the IT workers in Forest Park's various locations and effectively replaced separate applications for helpdesk, project management and customer self-service portal. With their closely developed five day implementation process they were able to complete the entire project, onsite within one week.

As a full-service, acute-care hospital Forest Park focuses on high-quality surgical services that include state-of-the-art, fully integrated operating rooms, an innovative imaging center and world-class surgical equipment pioneering today's most advanced surgical breakthroughs.

Entry Software Corporation is a leader in providing effective work management solutions to various industries around the globe. Their product, TeamHeadquarters, provides unique solutions for IT, Product, and Service Departments. TeamHeadquarters creates value through cost reduction, improved operating efficiency, and enhanced customer communications.

For interviews and questions please contact John McDonald, Director Sales for Entry Software.

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