

Entry Software's TeamHeadquarters, v. 7, Integrates ITSM and Project Management to Maximize Business Value from IT

With the forthcoming release of TeamHeadquarters, version 7, Entry Software enhances its position in the IT Service Management marketplace with a comprehensive ITIL best-practices tool that delivers more of what IT actually does for the enterprise and its customers.

London, Ontario, Canada ([PRWEB](#)) November 29, 2013 -- Building on the success of its flagship product, [TeamHeadquarters](#), Entry Software announces the release of version 7.0, which will allow the company to expand into the IT Service Management marketplace.

"TeamHeadquarters v.7 will definitely change the way IT views a request. They are not just individual work tasks, but integral to the big picture – the total needs of an enterprise," said [Mark Donais](#), CEO and founder of Entry Software.

Donais added that the newest version of TeamHeadquarters goes beyond the traditional contribution of IT and focuses on ITIL (Information Technology Infrastructure Library), which is a compilation of best practices for ITSM. TeamHeadquarters v.7 has been carefully developed to provide companies with a greater array of tools to manage projects and realize maximum benefit from ITIL.

TeamHeadquarters was originally developed as a consolidated app that includes Service Desk, Project Management, Resource Management and All-in-One Scheduling. Such a tool is essential to IT's successful management of service and help requests, scheduling, completing project tasks effectively and allocating resources.

Various universities, colleges, school boards K–12 and private schools utilize TeamHeadquarters to streamline their IT departments while still maintaining a high level of service to students and faculty members. TeamHeadquarters also helps many healthcare companies and facilities with hundreds of daily support requests and thousands of customers to expand their capacity and reduce the number of IT work silos.

[Bill Lewkowski](#), EVP/CIO, [Metro Health Hospital](#), said, "It is critical that we are able to prioritize and respond in a timely manner. TeamHeadquarters has allowed me to structure my support organization by area of expertise, so my call coordinators can easily and effectively allocate tickets to the resources with the best skills and with time available. TeamHeadquarters allows my team to manage effectively their operational and project work as well. It is the one consolidated tool that our department relies on to run our business."

About Entry Software Corporation

[Entry Software Corporation](#) is a leader in providing effective work management solutions to various industries around the globe. Its product, TeamHeadquarters, is a fully integrated palette of unique solutions for IT, Product and Service Departments. TeamHeadquarters creates value through cost reduction improved operating efficiency and enhanced customer communications.



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Online Web 2.0 Version

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